



Department of Military & Veterans Affairs

- Division of Veterans Affairs
- Colorado National Guard
- Civil Air Patrol

<https://dmva.colorado.gov/>



Welcomed – Valued – Respected – Heard



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DVA Mission, Vision & Values

Mission: Further *prompt* and *efficient* service to all Veterans in the state of Colorado on a *uniform* basis

Vision: Earn and maintain the *trust and confidence* of those we serve; be *recognized for excellence* in serving our Veterans; become a *state of choice* for Veterans and their families

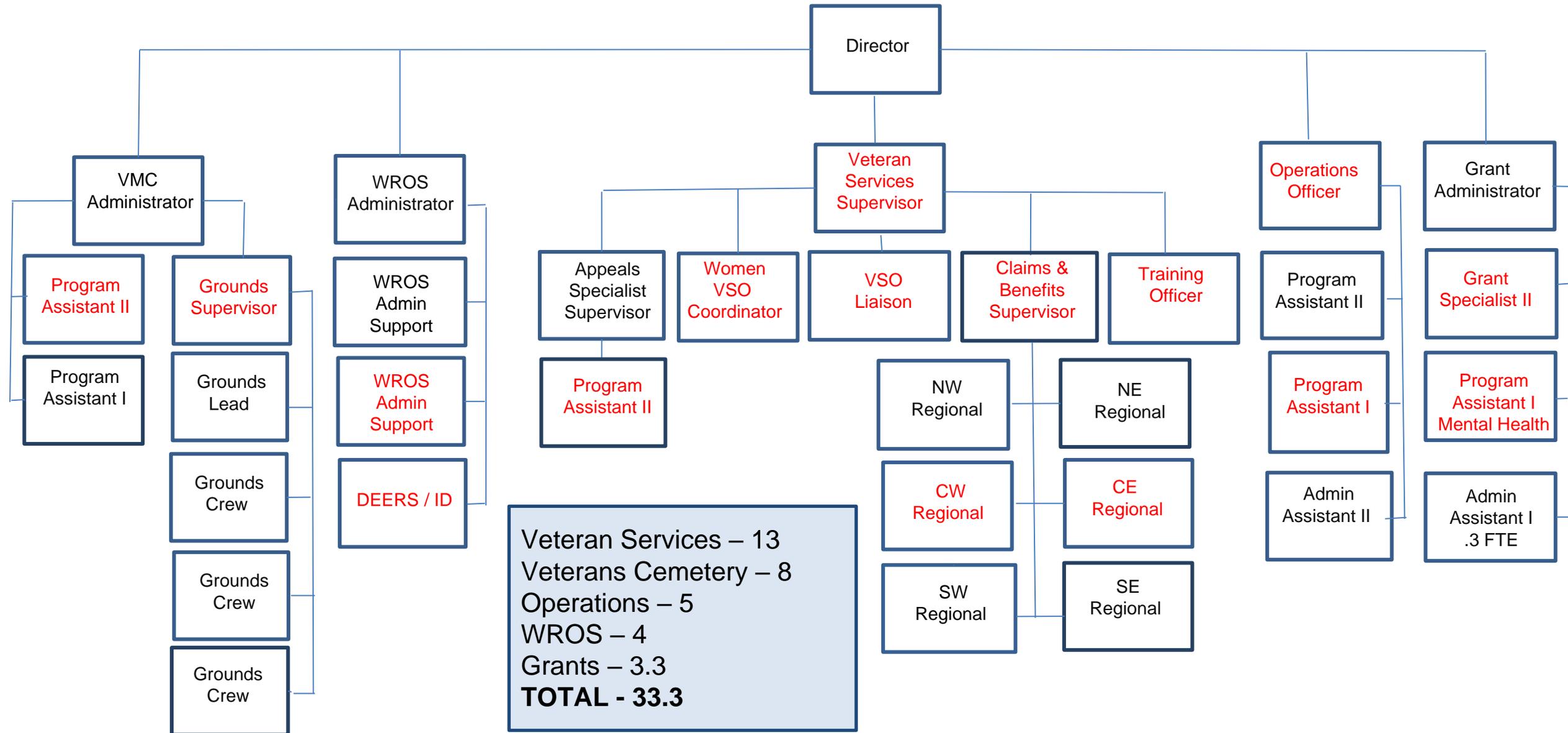
Values: We strive to create a customer engagement experience where all those we serve feel *Welcomed, Valued, Respected, and Heard*



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DVA Organizational Structure





C.R.S Title 28 Article 5 Parts 7&8

How we do it:

- Liaise with and assist all Veteran Service Officers
- Liaise with VA and appropriate agencies of the federal government
- Provide county VSOs with pertinent information, suggestions, forms, and rulings
- Hold conferences to assist VSOs in their duties and keep them properly advised
- Assist Veterans in the preparation and filing for Veterans benefits claims
- Cooperate with and assist veteran service organizations and advisory groups
- Establish a training and certification program for VSOs
- Maintain a state military veterans cemetery
- Operate a One Source facility
- Administer Veteran Trust Fund & Veteran Assistance Grant programs



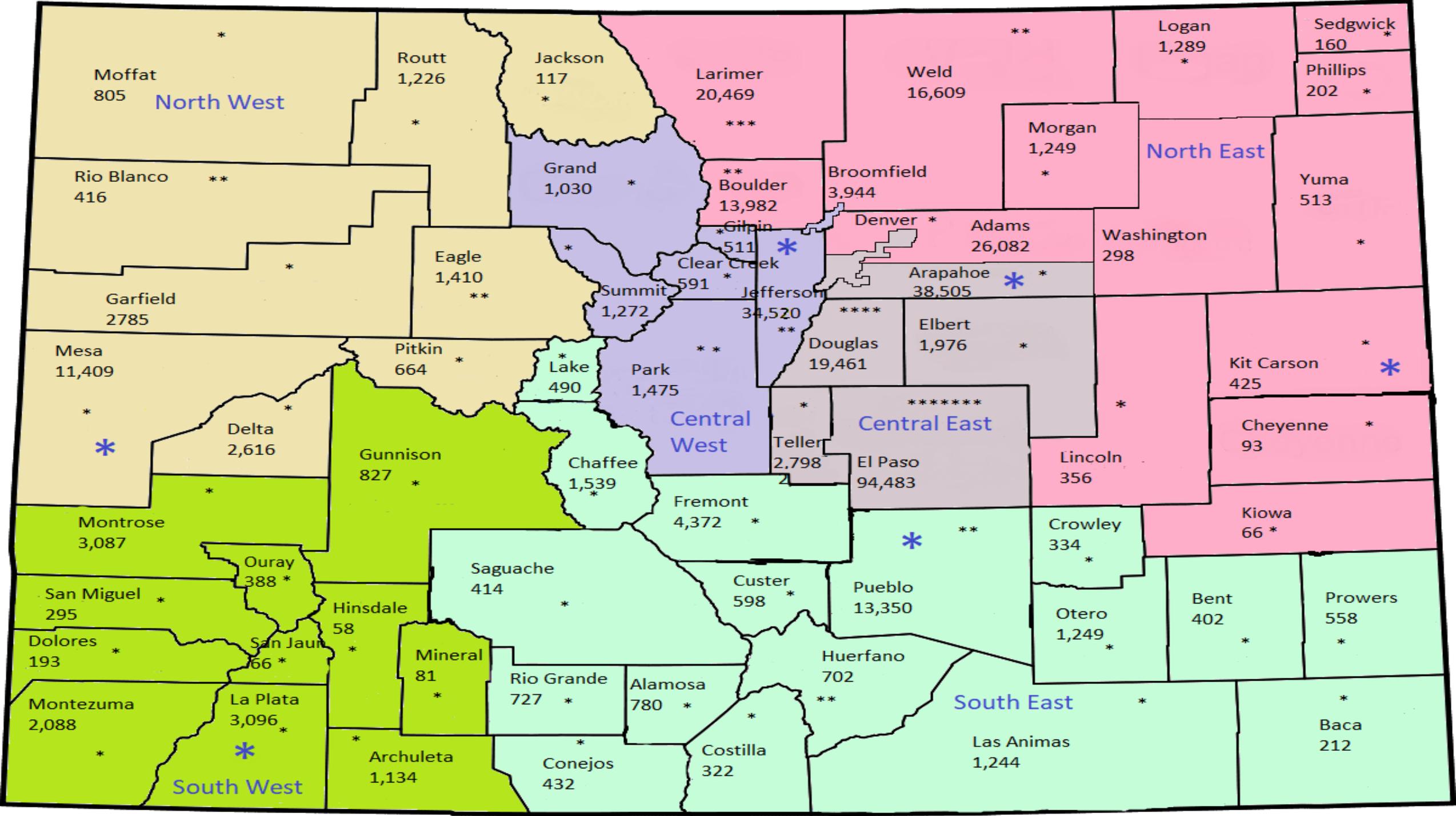


DVA Operational Approach

“One Team - One Fight”

- A VSO is a VSO is a VSO
- Six region concept of support (Central West, Central East, Northeast, Northwest, Southeast, Southwest)
- Annual hourly based County VSO payment vouchers
- Counties appoint, State certifies, VA accredits
- Accreditation & access to State and VA systems (i.e. VetraSpec, VBMS)
- Continuing education & certification
- National Association County Veteran Service Officer (NACVSO) certification model
- Two conferences (Spring Training & Annual Conference)
- National Veterans Legal Services Program (NVLSP)
- Hosting NACVSO in 2024







2022 VSO Performance Audit

Areas of Focus

- VSO Training
- Accreditation
- Data Security
- Support Payments to Counties
- Deploying Division Resources to Help Ensure Uniform Service
- Strategic Planning & Governance





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Veteran Services & Assistance

Assist Veterans with obtaining State and Federal benefits, including:

- Service Connected Disability
- Non-Service Connected Pension
- Aid and Attendance
- Burial Benefits
- Dependency Indemnity Compensation
- Education Benefits
- VA Healthcare Enrollment
- Appeals
- Individual Employability
- Paperwork Requests (DD 214, Medical Records)
- DMV Letter for Disabled Veteran License Plates
- Small game hunting and fishing license
- Property tax exemption



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Veterans Memorial Cemetery

Burial Eligibility:

- Active duty, not for training
- Other than dishonorable discharge
- Retired from National Guard or eligible for retirement at time of death

There is no charge for:

- Gravesite/plot/niche, concrete vault for casket
- Use of committal shelter & other facilities
- Standard U.S. Government headstone or niche cover
- Perpetual care
- Active Duty/Grand Valley Combined Honor Guard
- Presidential Memorial Certificate
- Burial Flag



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Western Region One Source

Western Region One Source connects Veterans, military members, and their families with service providers and resources in order to enhance their opportunities and quality of life.

Services Include:

- Veteran Service Officer
- Veteran's Benefits/Claims
- VA Healthcare Enrollment
- DEERS/ ID Cards
- Housing Assistance
- Volunteers of America
- Community Care
- PEER Support
- Community Connection
- Yoga
- Weekly Coffee Clubs
- VA/Special Events
- Women Events
- Medicare Mentors



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Grant Programs

Veterans Trust Fund

Nationally Recognized Veterans Service Organizations with a 501(c) 19 or 23 status.

2022/23 Allocation: \$822,045.00

Veterans Assistance Grants

Nonprofit organizations with a 501(c) status other than 19 or 23 and governmental entities.

2022/23 Allocation: \$957,000.00

Grantees use these funds to assist veterans with emergency relief and basic needs including:

- Housing & Utility Assistance
- Food drives
- Clothes
- Mental Health and Wellness
- Transportation
- Veteran Assistance & Stand Downs



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Administrative Support

Admin Team

- Lakewood/Grand Junction
- Division Operations
- Customer Service
- Appeals Assistance
- Property Tax

<https://vets.colorado.gov>

Administrative Office - Lakewood

303-914-5832 - cdvainfo@dmva.state.co.us

Administrative Office - Grand Junction

970-257-3760 - wros@dmva.state.co.us

Facebook: @Western Region One Source

DEERS Office – Grand Junction

970-257-3762 - wros@dmva.state.co.us

Veterans Memorial Cemetery

970-263-8986 - angela.ingalls@state.co.us



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Colorado Division of Veterans Affairs

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Administrative Office - Lakewood

155 Van Gordon, Suite 201 (first floor)
Lakewood, CO 80228
303-914-5832 • 303-914-5835 fax
cdvainfo@dmva.state.co.us

Administrative Office - Grand Junction

482 28 Road
Grand Junction, CO 81501
970-257-3760 • 970-245-0782 fax
1-844-458-9767 toll free
cdvainfo@dmva.state.co.us

County Veterans Service Offices

Each county in Colorado has a Veterans Service Office that offers free assistance to veterans for filing their claims to the Federal VA.

Find your [County Veterans Service Office](#).

Geographic Distribution of VA Expenditures (GDX)

Source National Center for Veteran Analysis and Statistics 2021 Expenditures
Data: https://www.va.gov/vetdata/docs/GDX/GDX_FY21.xlsx

County/ Congressional District	Veteran Population	Total Expenditure	Compensation & Pension	Construction	Education & Vocational Rehabilitation/ Employment	Loan Guaranty#	General Operating Expenses	Insurance & Indemnities	Medical Care	Unique Patients**
ADAMS	27,779	\$ 273,932	\$ 110,372	\$ 5,125	\$ 19,853	\$ -	\$ 3,957	\$ 1,626	\$ 132,998	7,197
ALAMOSA	884	\$ 10,729	\$ 6,055	\$ -	\$ 385	\$ -	\$ -	\$ 55	\$ 4,235	382
ARAPAHOE	40,514	\$ 404,258	\$ 208,956	\$ -	\$ 37,577	\$ -	\$ -	\$ 2,452	\$ 155,273	10,299
ARCHULETA	1,286	\$ 12,226	\$ 7,087	\$ -	\$ 149	\$ -	\$ -	\$ 44	\$ 4,946	483
BACA	231	\$ 1,959	\$ 792	\$ -	\$ 31	\$ -	\$ -	\$ -	\$ 1,136	73
BENT	450	\$ 5,944	\$ 3,262	\$ 13	\$ 156	\$ -	\$ -	\$ 56	\$ 2,456	200
BOULDER	15,051	\$ 91,060	\$ 45,226	\$ -	\$ 16,577	\$ -	\$ -	\$ 1,741	\$ 27,516	2,618
BROOMFIELD	3,972	\$ 33,222	\$ 17,985	\$ -	\$ 3,908	\$ -	\$ -	\$ 397	\$ 10,931	796
CHAFFEE	1,820	\$ 12,426	\$ 7,097	\$ -	\$ 312	\$ -	\$ -	\$ 99	\$ 4,918	422
CHEYENNE	81	\$ 1,281	\$ 524	\$ -	\$ 53	\$ -	\$ -	\$ 1	\$ 703	39
CLEAR CREEK	690	\$ 4,940	\$ 2,041	\$ -	\$ 206	\$ -	\$ -	\$ 47	\$ 2,646	181
COMES	460	\$ 6,421	\$ 3,723	\$ -	\$ 80	\$ -	\$ -	\$ 11	\$ 2,607	223
COSTILLA	314	\$ 5,332	\$ 2,936	\$ -	\$ 24	\$ -	\$ -	\$ 10	\$ 2,311	198
CROWLEY	377	\$ 3,746	\$ 2,350	\$ -	\$ 57	\$ -	\$ -	\$ 0	\$ 1,339	129

FY21 Summary of Expenditures by State										
Expenditures in \$000s										
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BOULDER	15,051	\$ 91,060	\$ 45,226	\$ -	\$ 16,577	\$ -	\$ -	\$ 1,741	\$ 27,516	2,618

PHILLIPS	265	\$ 1,790	\$ 988	\$ -	\$ 28	\$ -	\$ -	\$ 11	\$ 763	73
PITKIN	724	\$ 2,834	\$ 955	\$ -	\$ 95	\$ -	\$ -	\$ 114	\$ 1,670	104
PROWERS	586	\$ 7,796	\$ 4,351	\$ -	\$ 258	\$ -	\$ -	\$ 5	\$ 4,181	292
PUEBLO	13,156	\$ 199,464	\$ 114,636	\$ -	\$ 7,746	\$ -	\$ -	\$ 1,164	\$ 75,918	5,773
RIO BLANCO	423	\$ 5,872	\$ 2,086	\$ -	\$ 113	\$ -	\$ -	\$ 12	\$ 3,660	177
RIO GRANDE	788	\$ 9,811	\$ 6,098	\$ -	\$ 159	\$ -	\$ -	\$ 28	\$ 3,527	373
ROTT	1,319	\$ 5,852	\$ 3,424	\$ -	\$ 290	\$ -	\$ -	\$ 113	\$ 2,025	274
SAGUACHE	379	\$ 3,638	\$ 2,087	\$ -	\$ 13	\$ -	\$ -	\$ 15	\$ 1,523	188
SAH JUAN	79	\$ 470	\$ -	\$ -	\$ 264	\$ -	\$ -	\$ -	\$ 206	23
SAH MIGUEL	348	\$ 1,218	\$ 689	\$ -	\$ 37	\$ -	\$ -	\$ 0	\$ 522	82
SEDGWICK	195	\$ 2,031	\$ 898	\$ -	\$ 50	\$ -	\$ -	\$ 0	\$ 1,083	80
SUMMIT	1,375	\$ 5,682	\$ 3,756	\$ -	\$ 374	\$ -	\$ -	\$ 173	\$ 1,379	184
TELLER	2,830	\$ 40,394	\$ 28,348	\$ -	\$ 2,060	\$ -	\$ -	\$ 97	\$ 9,889	1,030
WASHINGTON	308	\$ 2,485	\$ 1,087	\$ -	\$ 116	\$ -	\$ -	\$ 17	\$ 1,265	103
WELD	16,852	\$ 171,405	\$ 89,731	\$ -	\$ 13,209	\$ -	\$ -	\$ 974	\$ 67,491	5,278
YUMA	608	\$ 2,644	\$ 1,739	\$ -	\$ 46	\$ -	\$ -	\$ 6	\$ 852	112
COLORADO Total	387,618	\$ 4,655,555	\$ 2,455,555	\$ 14,655	\$ 384,273	\$ -	\$ 38,374	\$ 24,537	\$ 1,144,828	114,878
CONG. DIST [H1]	40,377	\$ 379,600	\$ 157,814	\$ 4,816	\$ 36,235	\$ -	\$ 217	\$ 2,255	\$ 178,263	10,369
CONG. DIST [H2]	46,265	\$ 362,803	\$ 183,608	\$ 10	\$ 48,760	\$ -	\$ -	\$ 3,993	\$ 126,432	11,111
CONG. DIST [H3]	52,356	\$ 695,747	\$ 323,765	\$ 751	\$ 20,977	\$ -	\$ 719	\$ 3,574	\$ 345,961	23,425
CONG. DIST [H4]	48,625	\$ 467,492	\$ 254,005	\$ 1,694	\$ 37,819	\$ -	\$ -	\$ 3,145	\$ 170,828	13,944
CONG. DIST [H5]	103,250	\$ 1,379,590	\$ 937,461	\$ 643	\$ 161,541	\$ -	\$ 40	\$ 5,428	\$ 274,478	32,268
CONG. DIST [H6]	49,431	\$ 508,535	\$ 249,836	\$ 4	\$ 44,898	\$ -	\$ 3,957	\$ 3,020	\$ 206,820	12,555
CONG. DIST [H7]	47,312	\$ 420,575	\$ 187,840	\$ 6,749	\$ 34,049	\$ -	\$ -	\$ 26,041	\$ 162,614	11,206
COLORADO Total	387,618	\$ 4,655,555	\$ 2,455,555	\$ 14,655	\$ 384,273	\$ -	\$ 38,374	\$ 24,537	\$ 1,144,828	114,878

State Data by County

Example: Adams County

Total Veteran Population = **27,779**

Total Expenditures: **\$273,932 million**

26% of veterans in Adams County are enrolled in health care services (Unique Patients / Veteran Population)



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CVSO Appointment Quick Reference

- CRS 28-5-802 Qualifications-term of office
- DVA Policy & Procedure Manual (Appendix A)
- Education: Bachelor's degree
- Experience: Two-years serving Veterans
- Additional appropriate experience will substitute for degree on a year-for-year basis; and additional appropriate education will substitute for experience on a year-for-year basis
- Honorably discharged Veteran
- Colorado resident at time of appointment
- Seek advice and counsel of the chief officer of each existing veteran service organization
- Appointment term is for two years



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Accreditation Quick Reference

- VA Form VA21 Application for Accreditation as Service Organization Representative
- Honorable discharge
- Member in good standing with POA 39 (State of Colorado)
- Completed state training & certification program
- Successfully completed VA-Approved Training, Responsibility, Involvement and Preparation of Claims (TRIP) training
- County paid employee working not less than 1000 hours annually
- Cross-accreditation option (NACVSO, American Legion, VFW, DAV)



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CVSO Payments Quick Reference

- CRS 28-5-707 Assistance to County Veterans Service Officers
- DVA Policy & Procedure Manual (Appendix B)
- Annual Payment out of moneys appropriated by general assembly for CVSOs
- Each certified and accredited CVSO employed by the county on an hourly rate
- Payments made on application by county commissioners to the division using Appendix B of the DVA Policy and Procedures Manual (January/July)





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References

Colorado Revised Statutes Title 28 Article 5 Parts 7 & 8

<https://leg.colorado.gov/colorado-revised-statutes>

Veterans Services Performance Audit September 2022 Public Report link:

<https://leg.colorado.gov/audits/veterans-services>

National Center for Veterans Analysis and Statistics link:

<https://www.va.gov/vetdata/Expenditures.asp>



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