

5-Star Certification Framework **DRAFT PROPOSAL**

What is the 5-Star Certification Program?

The program recognizes establishments implementing public health recommendations related to COVID-19. It is for all types of businesses, and participation is voluntary. To qualify, designated county program administrators work with business applicants and score them on measures related to their implementation of safety precautions for COVID-19.

How is the 5-Star Program Administered?

1. Each county is responsible for implementing the program through their Local Public Health Agency and area partners such as the local Chamber of Commerce and industry association members.
2. Counties implementing the program will demonstrate to CDPHE they have the capacity to run the program without detracting from other core response capabilities including testing, contact tracing, or enforcement of state and local public health orders.
3. Businesses apply for certification through their local county and sign an agreement to uphold program requirements.
4. The designated 5-Star program administrator reviews the applicant's written safety plan and conducts an interview/site inspection to certify the business.
5. The program administrator regularly monitors compliance of 5-star businesses, including enforcement actions such as removing certifications for those who are non-compliant.

What qualifies a business to be certified?

1. The business has a written safety plan detailing protocols for:
 - a. Limiting the number of people in the facility
 - b. Arranging indoor and outdoor spaces to promote social distancing
 - c. Hand washing and sanitization stations
 - d. Actively monitoring employee symptoms
 - e. Frequent cleaning of high touch surfaces
2. 100% mask wearing amongst staff and customers with strong compliance and enforcement protocols, including:
 - a. Signs posted at facility entrance
 - b. Employee monitoring of visitors
 - c. Alternative options for those unable to wear a mask
3. Business complies with industry-specific requirements:
 - a. Restaurants, Bars, and Similar Special Events
 - b. Recreation, including bowling alleys, gyms, recreation centers, indoor pools, and outdoor recreation facilities
 - c. Personal Services
4. Business signs agreement accepting to uphold 5-star rating requirements, understanding that:

- a. 5-star rating may be withdrawn or revoked by written notice if at any time –
 - i. The business fails at any time to achieve the minimum required score on a compliance audit, or
 - ii. The responsible public health entity determines, in its sole discretion, that applicable laws, regulations, or public health orders require termination or modification of the Program.
- b. In the event the business entity's 5-star rating is withdrawn or revoked for any reason, the business entity shall be immediately subject to the applicable guidelines and restrictions of the public health orders and or variances in effect in their county.

What are the benefits of 5-star certification?

Businesses following strict safety protocols in their operations have not been shown to be the source of community spread of COVID-19. The precautions certified businesses are taking help to ensure customer safety while supporting local economies in recovery. For these reasons, 5-Star certified businesses are not subject to level restrictions on the CDPHE dial. Certified businesses may operate at 50% capacity or 175 people as long as they uphold program requirements.