



COVID-19 Communications Guidance

TO: Counties & Municipal Governments

FROM: Maria De Cambra, Communications and Community Engagement Team

OVERVIEW: We have received inquiries about how communications is currently taking place between the state, counties and municipal governments. This document aims at providing you with clarity about the various communications channels. We encourage you to contact your local public health authorities and emergency managers for the latest updates.

LOCAL PUBLIC HEALTH DIRECTORS' CALL:

- Every Monday at 1pm, CDPHE Executive Director Jill Hunsaker Ryan and CDPHE Incident Commander Scott Bookman provide the latest COVID-19 response updates to all the public health directors, take feedback and answer questions.
- If your public health director is not aware of the call please have them contact Aislinn Barnett: aislinn.barnett@state.co.us

EPIDEMIOLOGY CALLS:

- Every Tuesday and Thursday at 12:30PM CDPHE'S Communicable Disease Branch holds a call with communicable disease staff at local public health agencies, some directors and senior staff also attend.
- The calls provide a situational update on the epidemic, as well as updates on clinical guidance and various disease investigation processes. We also invite LPHAs to share their experiences and best practices.
- If your public health agency is not aware of the call please have them contact Deborah Monaghan: deborah.monaghan@state.co.us

STATE EMERGENCY OPERATIONS CENTER (SEOC) CALL:

- Every day at 3:00PM, the SEOC has a coordination call with local emergency managers and representatives from various agencies, including: Colorado Department of Public Health and Environment, National Weather Service, Human Services, Education, Higher Education, Agriculture, Transportation, Corrections, National Guard, Local Affairs, Healthcare Policy and Finance, Personnel and Administration, Labor and Employment, Information Technology Network Support, Information Technology Public Safety Communications, Economic Development and International Trade, Treasury, Revenue, State Patrol, Public Safety, Colorado Emergency Prepared Partnership, Governor's

Office, Office of Emergency Management - Field Services, and the Joint Information Center. The call closes with leadership from CDPHE, DHSEM and/or CDPS.

- During the call everyone provides a brief update on the latest information available.
- If your EM is not aware of the call please have them contact their Regional Field Manager, contact view contact information click [here](#).
- The Regional Field Manager is the local connection back to the State Emergency Operations Center and can assist with immediate issues. Local officials are encouraged to reach out to the Regional Field Managers through their local emergency manager.

DEPARTMENT OF LOCAL AFFAIRS CALL:

- Every Wednesday and Friday at 11:00AM DOLA, state agencies and local governments have a call where the latest updates are provided and questions and concerns are answered.
- DOLA has also set up a google form that allows local governments to ask questions at any time, and have them triaged to the appropriate state program for quick response. You can view all of these questions and their responses [here](#).
- If you are not on this call and would like more information please contact: Rachel Harlow-Schalk at rachel.harlow_schalk@state.co.us.

DEPARTMENT OF HUMAN SERVICES CALL:

- Every Monday and Wednesday, DHS holds a call with local human service agencies, along with Healthcare Policy and Finance (HCPF). If you would like to be included on this call, please reach out to Anne-Marie Braga (anne-marie.braga@state.co.us).

STATEWIDE JOINT INFORMATION CENTER (JIC) CALL:

- There is a statewide PIO call with local, state and federal PIO's every Tuesday and Thursday at 1:30PM where JIC representatives provide an update and answer any questions.
- If your PIO would like to participate on the call please contact Micki Trost at micki.trost@state.co.us

TRIBAL LEADERSHIP CALLS

- The Lieutenant Governor and Colorado Commission of Indian Affairs Program Manager, Morgan Ferris, host as-needed calls with tribal leadership and CDPHE and DHSEM leadership

LAW ENFORCEMENT, FIRE AND PROSECUTION CALLS

- CDPS Executive Director hosts calls with Colorado Chief's of Police (CACP), County Sheriff's of Colorado (CSOC) and the Executive Director of the Colorado District Attorney's Council (CDAC). Those calls are to both inform and hear concerns.
- CDPS has developed a system of notifications to CACP, CSOC, CO Fire Chiefs and CDAC of expected Emergency Orders, Public Health Orders or Guidance documents

when they specifically impact those constituent groups. That system identifies points of contact to share messages with the entirety of those associations.

- The Colorado State Patrol (CSP) set up a call center specific to Chiefs, Sheriffs, DA's and the Commercial Motor Carrier industry to answer calls about enforcement questions and access questions from truck drivers and trucking companies (supply chain).

DIVISION OF CRIMINAL JUSTICE (CDPS)

- DCJ Staff has as-needed calls with community corrections providers throughout the state concerning infection concerns within programs, furloughs and interface with the Department of Corrections. (Community Corrections programs have a board of community leaders and elected officials.)