

**Ryan Parsell, Chief Public Information Officer**

**O:** 719-520-6540  
**M:** 719-244-1809  
 RyanParsell@elpasoco.com  
 Centennial Hall, 200 S. Cascade  
 Colorado Springs, CO 80903

**Board of County Commissioners**

Holly Williams, District 1  
 Mark Waller, District 2  
 Stan VanderWerf, District 3  
 Longinos Gonzalez, Jr., District 4  
 Cami Bremer, District 5

## News Release

### **El Paso County Open for Essential Services**

#### Operations and Availability Modified Due to COVID-19

**El Paso County, CO, March 16, 2020** – El Paso County government is still open for business, even as many in-person services will be modified to comply with orders and recommendations related to COVID-19. Those temporary changes will be outlined below.

“We are open for business,” Commissioner Mark Waller stated. “We’re taking additional proactive, short-term steps to be available for essential public services at this time. While this may inconvenience some, protecting the public, and the employees who serve them, is our number one priority. We ask for your understanding during this time and pledge to be fully operational again as soon as possible. It may not feel like it right now, but we will return to normalcy.”

#### **Many Services Available Online**

Fortunately, many of the essential services offered by the county can be done online. That includes renewing your motor vehicle registration, submitting development applications, paying property taxes, or applying for SNAP, Medicaid, or other benefits. In other circumstances, you can conduct your business at certain kiosks located throughout the county.

#### **Facility Availability Changes**

The following offices have either alternative service options, online service capability, or modified availability:

**Citizens Service Center**

**1675 West Garden of the Gods Rd, Colorado Springs, CO 80907**

Department	Online Availability	In-Person Service Status	Other Notes
Department of Human Services	<a href="#">Apply for benefits here</a>	Limited in-person services available only to people without internet access or other extreme circumstances	Report child neglect or abuse at 1-844-CO4-KIDS, or elder abuse at 719-444-5755, or law enforcement
Public Health	<a href="#">Services available here</a> <a href="#">COVID-19 information</a>	No immunization or Family Planning services until further notice	WIC by phone only; if you have questions call 719-578-3199
Pikes Peak Workforce Center	<a href="#">Services available here</a>	Office visits limited to Unemployment Insurance services	Business services by phone only, virtual job fairs ongoing
County Assessor	<a href="#">Services available here</a>	Closed until April 6	Email questions to ASRWeb@elpasoco.com
County Treasurer	<a href="#">Treasurer Services available here</a> <a href="#">Public Trustee services available here</a>	Closed until April 6  All late fees will be waived through April 6	Property tax payments can be deposited at the drive-up ballot box located at 1675 W. Garden of the Gods Rd.

**Centennial Hall**  
**200 S. Cascade Ave, Colorado Springs, CO 80903**

Department	Online Availability	In-Person Service Status	Other Notes
Board of County Commissioners	Board meetings are always broadcasted live <a href="#">through the website</a>	Members of the public are welcome to attend so long as social distancing can be maintained	
Parking Garage near Centennial Hall	N/A	N/A	Open free of charge

**Pikes Peak Regional Building Department**  
**2880 International Cir, Colorado Springs, CO 80910**

Department	Online Availability	In-Person Service Status	Other Notes
Planning and Community Development	<a href="#">Department website</a> <a href="#">EDARP</a>	Closed until April 6	Development applications can be submitted via <a href="#">EDARP</a>

El Paso County park land will remain open, though bathrooms and onsite buildings may be closed to the public.

Any staff shifted from waiting rooms or offices will largely be re-deployed, work from home, and will be on-call to return as needed.